



## Office of Hearing Services (OHS) Program

Attune Hearing is accredited to provide free hearing services including free hearing aids to eligible pensioners and veterans (DVA) under the Australian Government Hearing Services Program.

Attune participates in the Hearing Services Program which means patients are able to access Attune's private services with no out of pocket expense.

### Who is Eligible?

You are eligible to apply for a hearing services Voucher if you are an Australian Citizen or permanent resident 21 years or older and you are:

- A Pensioner Concession Card Holder
- Receiving Sickness Allowance from Centrelink
- The holder of a Gold Repatriation Health Card issued for all conditions
- The holder of a White Repatriation Health Card issued for conditions that include hearing loss
- A dependant of a person in one of the above categories
- A member of the Australian Defence Force
- Undergoing an Australian Government funded vocational rehabilitation service and you are referred by your service provider

You are eligible to receive other declared hearing services if you are an Australian Citizen or permanent resident and you are:

- Younger than 21 years
- An Aboriginal person or Torres Strait Islander who is over 50 years, or a participant in a Community Development Employment Projects Program.

### Attune's Services for Eligible Patients

Attune is accredited to provide the following hearing services to eligible persons:

- **Free Hearing Test** to identify the type and degree of hearing loss and communication disability.
- **Free Hearing Aids** and other devices to assist and improve communication and hearing ability.
- **Comprehensive Audiology Report** including interpretation of results and recommendations forwarded to the patients Medical Practitioner.
- **Free Counselling** to help the patient understand the impact of hearing loss on communication and quality of life.
- **A Rehabilitation Program** to help maximise communication potential for the client.
- **Maintenance and Batteries** supplied. (conditions apply).

### How To Apply For A Hearing Services Voucher

Obtain a 'New Clients Application for Hearing Services Voucher'. You can obtain this form from your doctor or Attune Hearing on 1800 195 155 or [www.attune.com.au](http://www.attune.com.au)

A Medical Practitioner must sign and complete the 'Referral Details' section of the Application Form in Part B.

Post the completed Application Form to Canberra (address details are included on the voucher form)

The Patient will receive a Voucher confirming eligibility within 6 weeks.

Call Attune Hearing on 1800 195 155 once Voucher is received to make an appointment for a free hearing assessment at their nearest clinic.

### 'Top-Up' arrangements

The Australian Government Hearing Services Program allows for Top-Up arrangements where the patient may choose to be fitted with a hearing aid with additional features beyond those necessary to achieve a satisfactory rehabilitation outcome. Conditions apply to clients under the Commonwealth Hearing Services Voucher System.

### Important Notes

- If the patient is currently an Attune client in the Australian Government Hearing Services Program they will be issued a Return Voucher every two years which will entitle the patient to a full review of their hearing.
- Attune staff can advise on the Hearing Services Program and welcome contact from any patient who may need advice or assistance in obtaining a Voucher. Please phone 1800 195 155 for your local clinic.
- Information on the Program is also available from the Office of Hearing Services on 1800 500 726 (or 1800 500 496 for users of TTY equipment).

Services Hearing Aid Assessment and Rehabilitation | Hearing Tests | Noise Plugs and Accessories | Tinnitus Management | Cochlear Implant Program

Phone 1800 195 155 for your nearest Attune clinic or visit [www.attune.com.au](http://www.attune.com.au) for current clinic details.

Attune™ is a registered trademark of Attune Hearing Pty Ltd. Founded in 1986, Attune delivers the most accurate hearing evaluations and the most appropriate treatments making us the preferred choice for Ear, Nose and Throat (ENT) Surgeons in Australia.

**attune**  
hearing each moment